



10-Year Limited Warranty

LIMITED GUARANTEE:

Southern Grouts & Mortar's, Inc., (herein referred to as SGM), Warrants that SGM installation materials listed, will not deteriorate, peel or break down for a period of ten (10) years from the date of installation when installed in accordance with both SGM written guidelines and industry specifications.

In the event of this breach of warranty, SGM will pay for the replacement portion of the installation proven to be defective. This payment will not exceed the original cost of the installed product, calculated on a square foot basis. Payment will include reasonable labor and finishing materials only. SGM reserves the right to inspect all materials and installation associated with said claim and to investigate said claim and retain samples of alleged failure for analytical analysis and that if deemed necessary in a reasonable time period, said inspection and product sampling shall take place prior to any settlement of said claim.

This shall be the sole remedy for breach of warranty and such remedy shall be in lieu of any claim for damages, including incidental or consequential damages. Attorney fees are not recoverable from SGM.

SGM's Warranty Exclusions are as follows:

- All Portland cement-based setting and grouting systems have a potential for efflorescence to materialize. This whitish powder or crystalline deposit may become visible before, during or after the installation is complete. Efflorescence is a normal occurrence in Portland cement-based setting and grouting systems and is not considered a defect.
- SGM's product is damaged either directly or indirectly by any act of God, including any natural disasters such as hurricane, earthquake, tornado, flood, lightning, gale, fire or any abnormal deterioration due to any cause including without limitation to plant or animal life.
- SGM's product is damaged by act or acts of negligence, misuse, abuse, vandalism, act of war or civil disobedience.

- SGM is not responsible for structural failure or faulty workmanship not in accordance with written instructions and industry guidelines.
- SGM's warranty shall not apply to color or shade variations of color.

SGM's Claim Requirements, from the date of installation under the following terms and conditions are as follows:

At SGM's discretion, proof of purchase and use may be required as a condition of this warranty.

The original owner of the structure shall notify the installer/contractor. The installer/contractor must then notify SGM in writing within 15 days of the discovery of said failure. This is a non-transferable warranty.

All SGM products must be used entirely on submitted project (area) in accordance with SGM written guidelines and industry specifications (ANSI).

This warranty supercedes all previously written warranties.

Application	Products
Surface Preparation	815 Self Level Underlayment, 826 Fast Setting Patch
Waterproofing	Southcrete 1100 Waterproofing, Southcrete 1132 Waterproofing
Crack Isolation	CSM 40 Crack Suppression Membrane, Southcrete 1132 Anti-fracture Membrane, Southcrete 1100 Crack Suppression Membrane
Sound Control	CSM 90 Sound Control Membrane
Mortars	Porcelain Set, Ultra Crete, Premium Mortar 712 or 713 gauged with Southcrete 25, 28 or 30 Additive, EGS Epoxy Mortar
Grouting	EGS grout, Security Polymer Grout, Dry-Set unsanded grout gauged with Southcrete 25 Acrylic Additive